

Welcome to thesupportdirectory

thesupportdirectory is a powerful new directory system for support and community care services in the UK. thesupportdirectory is a cost-effective and user-friendly alternative to existing directory systems for organisations of all sizes. It can be used as a web site in its own right or can be integrated with your existing web site.

thesupportdirectory makes it incredibly easy for website visitors to find the information or service they are looking for. Along with postcode and map searches, users can either browse through a list of keywords or can use the advanced type-in search, which automatically recognises many common words, correcting most errors and supplying alternative phrases where applicable. The results page is clearly presented, and includes links to related information documents. It's **intuitive**, **powerful** and **accurate**.



thesupportdirectory is also very easy to update. Thanks to its user-friendly content management system, very little training is required to edit directory listings and web pages. Website visitors can also submit their own entries, with all changes and additions subject to approval by the directory administrator.

thesupportdirectory is not just an online directory. It also includes the new version of our specialist book compilation software, Directory Publisher, which allows you to generate up-to-date, branded hardcopy directories. The system generates PDF files complete with front cover, chapters, page numbers and index, and these can be printed locally or by a professional printer.

Features include:

- Data available of approximately 175,000 charities across England & Wales from data provided by the Charity Commission.
- Database preloaded with over 500 factsheets from Mind, Age Concern, Help the Aged, Community Legal Advice and many other sources.
- Extensive, pre-compiled glossary.
- Extensive customisation options.
- A selection of interface template designs to choose from.*
- Your organisation logo and strap line added to any of the templates.
- Ability to add your own custom home page and inside pages
- Directory Publisher: Specialist book compilation software eliminating large printing costs.*
- Printer-friendly pages.
- Meets current accessibility guidelines. AAA compliant.
- Optional Online polls.
- Comprehensive statistics
- Hosting & Daily backups
- Free Technical Support
- Continuous product development

Searches include:

- Type-in keyword / free text search
- Keyword / subject search
- Postcode search
- Google Map search
- Organisation name search
- A-Z listings for Organisations and Subjects
- Quick Links for direct access to key sections
- Searchable document store for pamphlets, information sheets and fact sheets etc.
- Advanced, easy-to-use search functionality, with synonym and common error recognition.

Administration Features

- Full control over the content of your directory
- Multiple admin accounts for easy and accurate updates.
- User accounts with access levels can be created allowing all data to be viewed and amended by third parties*
- User-friendly content management system.
- Mailshot system with updating functionality enabling Organisations within the system to update their own details
- All user access is logged along with all editing

Setup

- Your existing data inserted into the database (an existing spreadsheet or database is required)
- Your profile created
- Inclusion of header sponsor logos - static banner or scrolling logos format
- Integration of page content
- Training

Pricing

- Monthly or Yearly license fee, one off payment also available.
- Minimum term contract
- Free technical support
- Includes Setup and Training
- Includes website and software updates
- Includes any new functionality
- Includes all hosting fees
- Includes daily backup

What to do next

If you require more information about [thesupportdirectory](https://thesupportdirectory.co.uk) or if you would like to arrange a demonstration please contact Stuart Dent directly on 01273 774757.